



Wireless Service Plan- and Device-Specific Checklist

Name of Service Plan:
Plan Details:
How many voice minutes are included in the plan?
How many (and what type of) messages are included in the plan?
What is the volume of data included in the plan?
Fees and Surcharges:
What is the plan's monthly charge?
What are the charges for using more voice, messaging, or data than is included in my plan or on a pay-per-use basis?
Voice Messaging Data
What is the volume of data included in the plan?
Devices:
What is the price of the device?
Does the price of the device vary if taken without a contract vs. with a contract? If so, what are the prices?
Does the device require a specific service plan?
If so, which plan(s)?
Coverage Area:
What is my home coverage area?
May I use my device outside my home coverage area?
If so, what are the fees for domestic (i.e., U.S.) roaming?(data)
Are there limitations?
Will I incur additional fees if I use my phone in Canada or Mexico, or is it already included in this plan?
Will I incur additional fees if I use my phone in other countries? Where can I get information on how much it costs to use my phone in a specific country?
Term Contracts:
How long is the term of this service contract?
What is the ETF if I cancel before completing the contract term? Does the ETF decline over time? If so, how?